



General Quality Requirements for Ti-Tek (UK) Limited Suppliers & Sub-contractors.

The following are mandatory General Requirements we expect our suppliers to fulfil.

- **Applicability.**
All suppliers are to fully comply with the stated requirements of the issued Purchase order for all Aerospace related contracts.
- **Behaviour Policy.**
Ti-Tek (UK) Ltd request that all suppliers operate and conduct their business activities in an appropriate manner ensuring that all their employees and supply chain act in an ethical and morally acceptable manner, which includes adherence to national & international laws and regulations such as The Modern Slavery Act 2015, which can include child/adult slavery and human trafficking. The Bribery Act 2010, which states it is illegal to offer, promise, give, request, agree, receive, or accept bribes and requires your approach to reducing and controlling the risks of bribery plus rules about accepting gifts, hospitality, or donations. We also require your staff and supply chain to conduct their roles and responsibilities in an ethical manner, which eliminates any form of bullying, misinterpretation, falsifying, and behaviour deemed as detrimental to our business activities.
- **Right of Access.**
Suppliers shall provide access to their premises and facilities for the personnel of Ti-Tek (UK) Ltd, our customers, and regulatory authorities for co-operation on service, process, and other related business issues.
- **Notification of Organisation Changes & NCP.**
Changes to the supplier's organisation that may affect quality and/or finance, shall be notified in advance to Ti-Tek (UK) Ltd. These changes may include Company ownership, company name manufacturing location, quality approvals, and significant changes to services provided. Any identified non-conforming issues either shipped or in house at the supplier shall be immediately notified to Ti-Tek (UK) Ltd.
- **Counterfeit/Suspect Unapproved parts.**
Suppliers are expected to develop, implement, and maintain effective methods and processes appropriate to their products to minimize the risk of introducing counterfeit components. In addition, the supplier shall provide notification to Ti-Tek (UK) Ltd of counterfeit components when warranted. If suspect or counterfeit components are furnished under the purchase order or are found in any of the components delivered here under, such items will be quarantined and then ultimately be returned/destroyed by Ti-Tek (UK) Ltd. The supplier shall promptly replace such counterfeit components with components acceptable to Ti-Tek (UK) Ltd. The Supplier shall be fully liable for all associated costs.
- **Quality Management System documentation.**
The supplier shall establish and maintain a clearly documented quality system that provides a means of ensuring that the service conform to specified requirements. This system shall control the issue of any relevant and applicable specifications, procedures etc. Provision shall be made for the control of obsolete copies and their subsequent archiving and dis-positioning. All records pertaining to quality shall be stored and maintained in a legible form for a minimum of 15 years. Specific projects and/or regulatory bodies may require longer retention periods, and this will be notified in advance to the supplier.
- **Product Safety and Conformity.**
The Supplier is expected to develop, implement, and maintain effective policies and training programs to ensure their employees are aware of their relevant contribution to the quality, safety, and conformity of their products and or services. The supplier will ensure that the product will be free of foreign object debris/secondary transportation damage and be in a condition of safe handling when required.

- **Purchase Order Requirements.**
The supplier shall adhere to all Purchase order stated instructions. The PO is the controlling document and will communicate any specific contract, customer requirements. Any such changes communicated to the supplier must be confirmed by a Ti-Tek (UK) Ltd amended purchase order. If a supplier is unable to meet the requirements or requires clarification and/or amendment, then such as request shall be made to Ti-Tek (UK) Ltd for the re-issue of an amended purchase order.

- **Protection of Ti-Tek (UK) Ltd & their customer's proprietary information.**
Any information the supplier receives from Ti-Tek (UK) Ltd must be kept confidential and never disclosed to any third party with out the prior written agreement of Ti-Tek (UK) Ltd. The proprietary information can include but is not restricted to all versions of electronic data, drawings and documentation and materials/components. Under no circumstance is the supplier to make a direct approach to Ti-Tek (UK) Ltd customers in relation to agreed business dealings.

- **Sub-contract conditions.**
Suppliers shall not sub-contract any work awarded by Ti-Tek (UK) Ltd without the prior written approval from Ti-Tek (UK) Ltd. When sub-contracting approval is granted, the supplier shall ensure where applicable that in the first instance Ti-Tek (UK) Ltd customer approved suppliers are utilised. The supplier should ensure that subcontractors are evaluated and selected on their ability to meet specified requirements. A list of approved subcontractors shall be maintained. Purchasing documents shall clearly describe the relevant services and the quality requirements to be applied.